# Résumé Tips

A résumé is your opportunity to tell employers about your skills, abilities, experience, and education, as well as a chance to show that you belong in that job. Your résumé should include the following components:

## **CONTACT INFORMATION**

 Name, mailing address, telephone number and e-mail (if you have one).

## CAREER OBJECTIVE

Your "Career Objective" should be a brief statement specifically detailing what type of work you are seeking.

• Tailor your objective to the job you seek.

## SUMMARY OF QUALIFICATIONS

This section will provide a concise overview of your qualifications as they relate to your Career Objective.

• Emphasize those skills you have developed in terms of interpersonal, organizational, supervisory, etc.

#### **EDUCATION**

- List school, city, state.
- On separate line, list degree, major, graduation date. (If you have not graduated, state expected graduation date.)
- List any professional certifications or licenses you have attained.

## WORK EXPERIENCE

Include your work experience in reverse chronological order—that is, begin with your most current job and work backward. For each work experience include:

- Title of position.
- Name of organization and location of work (city, state).
- Dates of employment-use month, day and year format (e.g., January 2, 1995-June 16, 2001).
- Describe your work responsibilities with emphasis on specific skills and achievements. Describe what you contributed to or accomplished on the job. Use action verbs to describe job duties.
- Use the present tense of the verb for current work and the past tense for work that has ceased.

#### SPECIAL SKILLS

 Include information such as Computer Skills, Additional Training, Languages, etc.

Here are a few tips to make your résumé more effective:

- Use action verbs to describe your experience; (e.g., "created," "developed," "increased," "solved").
- Do not exaggerate the importance of your achievements.
- Omit personal information such as age, marital status, height, weight, and gender.
- Minimize jargon and abbreviations and be concise.
- Use white or off-white 8-1/2-x 11-inch paper.
- Print on one side of the paper and keep the résumé as short as possible.
- Use a font size of 10 to 14 points.
- Use non-decorative typefaces.
  Choose one type face and stick to it.
- Always mail a cover letter with your résumé.

## Iwant A. Job

1908 Anystreet Lansing, MI (517) 555-1908 Iwantajob@mymail.com

## **CAREER OBJECTIVE**

A Personnel Management Analyst position that utilizes my education and experience in the field of Human Resources, so that I can contribute to the organization and further enhance my professional skills.

## **SUMMARY OF QUALIFICATIONS**

Experience in recruitment and staffing, benefits administration, project development and implementation, and workforce planning.

Professional experience includes competencies in the following areas: analytical thinking, client orientation, creative thinking, decision-making, problem solving, time management, leadership, interpersonal skills, oral communication, written communication, and computer skills.

## **EDUCATION**

Michigan State University, East Lansing, MI Bachelor of Arts in Human Resources Management, May 1994

## **WORK EXPERIENCE**

WATSON PRINTING, Lansing, MI Staffing Specialist June 1998-Present

- Utilize low-cost and no-cost recruiting methods to source, qualify, and assess information technology candidates.
- Administer technical testing to candidates and perform reference checks.
- Engage in employee relations activities including administering employee surveys and conflict resolution.

## TRAMBLE HEAVY EQUIPMENT CO., Lansing, MI

Human Resources Consultant

July 1997-June 1998

- Created a recruiting strategy for the organization to attract sales candidates.
- Updated personnel policies, created recruiting manual, and revised non-compete/non-solicitation agreements.

## GREAT LAKES CONSULTING, Lansing, MI

Recruiter

June 1994-July 1997

- Managed the college recruiting process including initial contacts, publicity, prescreening, and oncampus interviewing at more than 25 colleges and universities in Michigan.
- Analyzed compensation structures and developed a program to improve sales incentives.
- Participated on the management team that selected a new health insurance carrier.
- Researched, wrote and presented training classes on interviewing, sexual harassment, and Microsoft Outlook.

COMPUTER SKILLS: MSWord, Microsoft Outlook, PowerPoint, Excel, Lotus 123, MS FrontPage

ADDITIONAL TRAINING: C.O.B.R.A., Contract Negotiation, MI Labor Law